

## Check List and Process Information

Thank you for choosing Granite Works, LLC.

We are very excited about your project!

Now that you have selected your countertop material, color, edge and sink detail you are on your way to completing your kitchen or bath project. What happens next?

### PRIOR TO SCHEDULING:

Your project estimate is based on the drawing provided and expires after 15 days. The estimate will remain the same as quoted as long as there are no major changes determined at time of template. Any significant changes will be discussed with you or your vendor/contractor before any fabrication begins. During the template visit you will be asked to sign off on all information. It's important that you be there to assure that your information is confirmed in writing. Materials required for your project are allocated based on the drawing provided for the estimate. Should there be significant changes in dimensions, this may affect the slab choice and/or seam placement. Be sure to talk to your sales representative about scheduling a layout on any movement stones. Installation schedule is based on details required for your project, materials availability and scheduling parameters. Please make sure any items requiring a cut out or a hole drilling are on site and available at time of template. We may choose to bring these items back to our production shop for accuracy.

### TEMPLATE/MEASUREMENT VISIT:

- ✓ *Once all proper paperwork has been signed, and you can determine when the cabinets will be installed, set and level, give us a call for scheduling. We can typically get you on our schedule within a week or two of your phone call. If there are any specific dates or time frame requests, we always try to be accommodating to your needs.*
- ✓ *Template measurement visits typically take 1-2 hours, depending on the complexity of your project and if you have any questions.*
- ✓ *Our success rate is highest when we are able to template bare cabinetry. We understand the burden of a nonfunctioning kitchen, but, if you are unable to remove the old countertops prior to scheduling, we simply provide you with a waiver for signature. With existing countertops, we ask that the countertops be completely free of any items. If possible, please remove any existing backsplash.*
- ✓ *Any pets should be safely away from the work area. Pets can be a tripping hazard and we wouldn't want anything to happen to your pet, your home, our employees or your countertops. Safety First.*
- ✓ *If you have any specifics desired for your project, such as a sink cut out, please let us know. If no preference is provided, Granite Works will make the best choice possible for your project.*

### INSTALLATION:

- ✓ *Any **existing countertops will need to be removed prior to installation.** In addition, any cook tops or sinks will need to be disconnected and removed from the project area.*
- ✓ ***All appliances need to be removed** from the project area prior to install to avoid possible damage, if they are not removed, the customer accepts all responsibility if any damages occur.*
- ✓ *Please **check your cabinetry for levelness**, weakness or existing damage. Please have the sink base cabinet empty.*
- ✓ ***Safety on the job site is of vital importance.** Please make sure all driveways and walk ways are clear and free of debris. During the winter season, we require that all driveways and walk ways be clear of snow. If accessibility is overly difficult or dangerous, special accommodations can be made at an additional cost.*
- ✓ *Full wall backsplash requires an additional template and installation visits and will need to be completed after the countertop has been installed.*
- ✓ *We make every effort not to damage anything during all visits to your home. Final tiling, painting, wallpapering etc, should take place after the installation of your countertops. We make every effort to avoid damage, but sometimes minor scrapes and/or punctures to the walls or cabinetry may occur. Granite Works, LLC cannot be held responsible to repair or cover the costs to repair these minor damages.*
- ✓ *Any cut outs that are required to be completed on site may create little to a lot of dust. We make every effort to keep it to a minimum. We do not cover any cost for any cleaning services. Please mask off any adjoining rooms that you do not want to be affected by the Construction Zone.*
- ✓ *Free standing or slide in ranges should be away from the cabinets to minimize the risk of damage.*
- ✓ *Please reconnect any plumbing at least 12 hours after the completion of your installation to allow our adhesives to cure.*
- ✓ *Care and Maintenance information will be left for you on site. Please let us know if you have any questions.*

**We appreciate your business and are excited about your project. We look forward to being as proud of it as you are! Please follow the processes outlined above to maximize the success on your project. We hope you are excited too!!**

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Homeowner

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Date